

VOLUME 34
MARCH 2018

WHAT'S NEW AT ASCIP?

•Welcome New Member!

- ⇒ Baldwin Park USD joins P&L 7/1/18
- ⇒ E. Whittier City SD joins Dental 7/1/18

•Welcome New Staff!

- ⇒ Donna Starr—Claims Adjuster

•Congrats on Promotion!

- ⇒ Brian Pelham—Insurance Operations Manager

Go to
www.ASCIP.org for
all this and more!



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ALLIANCE OF SCHOOLS FOR COOPERATIVE INSURANCE PROGRAMS

Hats Off to Our Members Annual Membership Meeting



We tipped our hats to honor our members who, as Fritz Heirich, ASCIP's CEO pointed out, joined together for insurance - to "create scale, improve quality, and reduce costs." The result is stable rates and a strong financial position. ASCIP's new Annual Report was provided showing a Net Position of \$194 M. This means that members are assured increased services, continued stable rates and surety of funds being there when the unfortunate bad thing occurs. All were inspired to review the Annual Report to learn more about ASCIP with two activities—1) "Getting to Know the ASCIP Team" (winner-John Ziegenhohn, West Covina USD) and 2) "Can You Find It?" (winner -Anita Robledo of Garvey SD).

2017 was certainly "a year to remember" for bad things happening with record losses nationally - hurricanes, floods, wildfires. However, John Chino of AJ Gallagher reminded us that the insurance industry is well funded and disciplined. He shared that the world economy is growing which helps offset rate increases. John Whalley of Marsh & McLennan provided a

glimpse of the healthcare market, stating that with continued rising costs, employers are shifting increases to employees. He pointed out that the delivery of healthcare is changing with technology and new consumer demands. Consumers want convenience leading to MinuteClinics, telephone or on-line access to providers, and mobile primary care, such as "Heal", that will come to the consumer. Heal was one of the featured service partners at the event.

The emcee for the event, Emil Ahangarzadeh, introduced each speaker and all the service partners. Each shared a summary of their services and how they assist members. Glinda Medina of Hawthorne SD was the winner for the "Go Members, Go" activity which encouraged attendees to meet service partners during the day.

Fritz and John Chino both shared that the increased volume and cost of molestation claims is driving costs for liability insurance. Sexual abuse claims accounts for less than 5% of those filed, but are nearly 40% of the payments. These claims should not be occurring in our schools!



Hats Off to Our Hometown Heroes at Riverside USD

School shootings are on our minds due to recent headlines, but we often assume these will occur elsewhere—Florida, Colorado, Virginia. It is too close to home when the headline reads "...Hostage Situation at Riverside School Ends in Deadly Shooting." While the situation was horrific and ended with the police shooting the suspect, there were some lessons to be learned and some positive outcomes with minimal staff injuries and all students were kept safe.

This incident occurred this past Halloween to one of our ASCIP "family". While Castle View Elementary School had a single point of entry and visitor protocols in place, an agitated parent ignored those and barged in, punching a school volunteer who attempted to intervene. The parent then grabbed a teacher holding her hostage in an empty classroom. Staff immediately reported the situation to administration, triggering the District's Emergency Operations Center (EOC) to activate following established emer-

gency procedures including informing local police. Students were removed from the area and the school went into lockdown. The teacher was held hostage for six hours. Students and staff were safely evacuated to a city park one mile away, but most had to leave belongings behind. The park had no restroom facilities or shelter and no physical barriers to control student release.

What Went Well – According to Dr. Gary McGuire, Director of Pupil Services and responsible for emergency operations, the District had an emergency plan, an EOC team and good interaction in place with local authorities before the incident. All staff responded quickly. School buses provided quick evacuation for those who couldn't walk the distance. Water and snacks were provided by Nutrition Services. Maintenance staff secured porta-potties and easy-ups for the park, and local neighbors opened their homes to individuals with urgent needs before



Hats Off to Our Members Annual Membership Meeting (cont. from p. 1)

"Hats Off" to Our Superstars

Santa Ana USD (top) and San Francisco CCD (below) were recognized for Excellence in Risk Management and Loss Control.



Reducing sexual abuse risks is an organizational priority for ASCIP. Dr. Glenn Lipson, of Making Right Choices, shared that staff and students with dysfunctional families are more susceptible to cross boundaries or become victims, which often starts with a gradual "grooming" process of extra attention, small gifts, then communication outside of school. Districts must have strong boundary setting policies and increased staff awareness. The crescendo for the day was provided by a very talented group of musicians—"Mariachi Los Santos", from Santa Ana High School, followed by "Fun With Fritz and Frances". No, not Fritz Heinrich! Frances Dilorinzo, after a humorous non-scripted encounter with ASCIP Board President, Corrine Kelsch, introduced Fritz Coleman, the weatherman. Mr. Coleman shared some amusing encounters from his weathercaster days, along with the challenges of aging.

Russ O'Donnell wrapped up the day providing the 2018-19 rates. With the earlier news regarding sexual misconduct claims, along with the numer-

ous natural disasters and continued low investments impacting the market, no one was surprised that the Property and Liability program is receiving an increase of 4.9%. However, this is less than market increases and ASCIP's average rate change over the past eight years has only been 1.4%. Russ shared good news that ASCIP's workers' compensation rates are stable and decreasing by 2.4% for next year. Health Benefit rates are stable as well with a range of 2-6% expected for members' renewals.

Marisela Vasquez from Hawthorne SD was the lucky winner of the grand raffle prize for the day, a gift basket including a Newport Harbor gondola ride, donated by general counsel. Attendees continue to say this event is valuable and worthwhile to attend, and gets better each year. Don't miss out next year. Mark the date—March 8, 2019.

Hats Off to Our Costume Winners

- 1) Mad Hatters at York
- 2) The Sherlock Holmes ASCIP Claims team
- 3) DeShanta Garcia, Manhattan Beach USD for her Hershey's Kiss atop her crown.

See photos: www.ASCIP.org

Hats Off to Our Hometown Heroes at Riverside USD (cont. from page 1)

resources arrived. Police provided support and surrounded the park for a secure boundary. It was a team effort to keep everyone safe.

School resumed one week later, but with a team of counselors, teddy bears for the students, t-shirts for everyone with "Castle View Courage" messages, and strong district level support.

John Preston, Director of Risk Management shared that only two workers' compensation claims arose from this incident with neither litigated. John says that in these types of high-profile events, "don't get stuck on process". In other words, be compassionate and caring, don't delay treatment waiting for UR approval; don't deny coverage because a volunteer didn't sign in;

promptly provide expert care to those affected without worrying about MPNs, normal referrals, etc. In the end, claims costs are greatly reduced, employees, students and those impacted are cared for with compassion, and the process of getting back to "normal" occurs much quicker – and is less costly in the end.

What were the lessons learned? 1) Account for all students before releasing to parents; 2) Radios may not work so be prepared to use cell phones, have laptops and hot-spots to access information; 3) Include picture IDs for all staff at evacuation sites and ID for volunteers/substitutes; 4) Print attendance rosters each month and put with emergency cards; 5) Request police support ahead of time for crowd control; 6) All staff must know and follow intruder/disaster procedures; 7) Select multiple predetermined evacuation sites beforehand; 8) Include extra master keys for responders; 9) Keep students together by class/grade for reunification; 10) Have mobile evacuation supplies.

Hats off to the heroes at Riverside Unified School District who were prepared, responded quickly and compassionately and kept their students safe!

April is National Child Abuse Prevention Month!

ASCIP has resources and training programs to help members protect children. Check out our website or contact Risk Services for details. Educational resources are available through the U.S. Department of Health & Human Services, Child Welfare Information Gateway. www.childwelfare.gov.

NATIONAL CHILD ABUSE PREVENTION MONTH



childwelfare.gov/topics/preventing/preventionmonth

Upcoming Events—For updates and details go to www.ascip.org/training/seminars-webinars/

Event	Date	Time	Location
Building a Culture of Preventing Sexual Abuse	Wed. 5/2/18	10:00 a.m.—12:00 p.m.	Webinar
HR Roundtable: Bias in Hiring	Thur. 4/5/18	11:30 a.m.—1:00 p.m.	ASCIP Training Room
HR Roundtable: CA Public Records Act	Thur. 5/3/18	11:30 a.m.—1:00 p.m.	ASCIP Training Room
WC Roundtable: TBD	Tue. 5/15/18	9:30 a.m.—1:00 p.m.	ASCIP Training Room



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